

# QUALITY ASSURANCE IN HIGHER EDUCATION THE EQAS FOOD AWARD



Prof. Maria Papageorgiou

Department of Food Science and Technology

International Hellenic University

Email: mariapapage@food.teithe.gr

#### contents

- Introduction to the ISEKI FOOD ASSOCIATION (<a href="https://www.youtube.com/watch?time\_continue=3o&v=GgxHJNkyrko">https://www.youtube.com/watch?time\_continue=3o&v=GgxHJNkyrko</a>), 2min
- Quality assurance in higher education and aims
- Subject-specific quality labels
- EQAS-FOOD Award vs Certificate
- Decision on the assessment
- Fees, duration and validity
- Routes for accreditation
- Complimentary documentation
  - Self-assessment report (SAR)
  - EQAS-Food learning outcomes
  - EQAS report
  - EQAS resources

## Universities are international

- Bologna process standardisation of higher education
- First-Second-Third cycle: 3y/2y/3y structure ECTS: 180-240/90-120/none
- Easier movement of students between countries – taking credits with them
- Recognition of qualifications between



## Why Accreditation?



- There are international standards in food science & technology:
  - ISO, BRC and other QA standards
- Most universities subject to QA review (internal/external)
- Professional bodies such as medicine, engineering etc have standards

# Quality Assurance in Higher Education

What is assessed?

#### Programme

- •Using general guidelines
- •Using sector specific criteria (sector specific QA)

Institution

# Who does the assessment?

#### External assessment, necessary to operate:

- •National quality assurance agencies
- •QA agencies (ex: ASIIN in Germany)

#### External assessment, to award a quality seal:

Subject specific bodies

 (e.g.,IFA, ENAEE, European
 Network for Accreditation of Engineering Education)

Internal assessment procedures

to feed the external assessment

European Quality Accreditation System for Food Studies

EQAS-Food Award

What is assessed? Programme •Using sector specific criteria (sector specific QA)

Who does the assessment?

External assessment, necessary to work:

«National quality assurance agencies
«OA agencies (ex: ASIIN n Germany)

External assessment, to award a quality seal: EQAS-FOOD by IFA

Internal assessment

# Why specialized accreditation for food science and technology courses

- Recognition of the quality of the Food Science and Technology Programmes
- Ensure FS & T programmes have core quality
- Promote courses at International Level
- European Tuning of subject areas since the year 2000
- Trend to create specialized LABEL AWARDS

7

What is the main difference between the EQAS-Food Award and the common national accreditation?

The main difference is the subject specific benchmark that this award offers, the possibility of comparing your degree with the international offer and the compliance to subject specific international standards.

# SUBJECT-SPECIFIC QUALITY LABELS

- •Based on learning outcome oriented subject standards in compliance with the "European Qualifications Framework" and the "European Standards and Guidelines" they validate that a study program fulfils the requirements of science and professional practice in a certain discipline to a high level.
- •They further confirm the provision of a secure set of basic conditions for good teaching and successful learning

EQAS-FOOD AWARD - A QUALITY LABEL

and its relatives in other subjects...



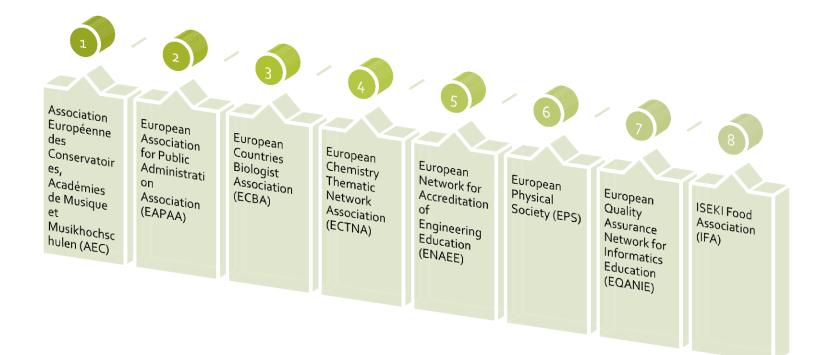








EASPA -European Alliance for Subject Specific and Professional Accreditation and Quality Assurance





Different policies to promote the quality seals by the subject specific associations

#### The association does the evaluation itself

• Example: IFA

A quality assurance agency does it on behalf of the association

• Example 1: ENAEE charges ASIIN to award

the EUR-ACE label in any country

• Example 2: ASIIN does it on behalf of

IFA within a sandwich procedure

for German Institutions



What is the difference to other labels, such as IFT?

EQAS-Food Award follows the European Standards and Guidelines for Quality Assurance in Higher Education (ESG) as adopted by the Ministers of education in 2005, following a proposal prepared by the European Association for Quality Assurance in Higher Education (ENQA) in co-operation with the European Students' Union (ESU), the European Association of Institutions in Higher Education (EURASHE) and the European University Association (EUA)

These include a number of orientations for internal quality assurance (e.g. requirements for design and approval of programmes, implementation of student-centred learning) and for external quality assurance (e.g., requirements for the selection of experts).

# EQAS-FOOD AWARD VS CERTIFICATE

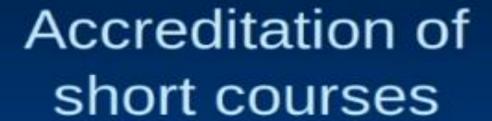
## EQAS-Food Award vs EQAS-Food Certificate

#### Award

- for BSc and MSc related with Food Science and Technology
- Coherence of programme, adequacy of resources and quality assurance
- Defined learning outcomes
- Applicants are universities

#### Certificate

- For short courses
- Coherence of programme, adequacy of resources and quality assurance
- Applicants are usually training associations





**EQAS-Food Certificate** 

Follows same principles as main award

Certifies the quality & content of short courses

Simplified application procedure

Quick decision

Use of EQAS-Food logo in publicity and delegates' certificates

# FEES, DURATION, VALIDITY AND LANGUAGE

# The first four questions asked by universities

How much it costs?

What are the possible decisions on the assessment?

What is the validity of the label?

What is the language of the process?

### How much it costs?

• Send an email to eqas@iseki-food.net

• Contact the IFA national representative in your country

### Decision on the assessment

- 1. EQAS awarded without any conditions or recommendations
- 2. EQAS awarded with requirements to be met within 1 year
- 3. EQAS award deferred until conditions defined by the panel have been met.
- An accreditation decision may be appealed
- Awarded programes (and respective accreditation report) are publicized in the website

https://www.iseki-food.net/accreditation/accredited\_degree\_programmes

# Validity

Valid for 5 years

## Language

All the contacts with IFA are in English.

The documentation for the accreditation prepared by the applicant can be in other language if agreed previously with IFA. In that case, IFA will select experts fluent in the required language.

The accreditation report will be prepared by the experts in English.

# ROUTES FOR ACCREDITATION

#### Standard route

for programmes with previous accreditation (other than EQAS) less than 2 years before

Documentation from prior review					
Covers substantially contents in Section 2*.  Additional information may be added.	Can include a single programme or group of programmes.				
Assessor review					
Documentation shared with assessors.	Team composed of teachers and industry specialists.				
Decision on the Award					
Based on information provided in the documentation.	Decision by IFA Accreditation Commission.				

Standard route for programmes with previous accreditation (other than EQAS) less than 2 years before

Docs from previous accreditation testify all the requisites except EQAS LO

EQAS reviewer focus on EQAS learning outcomes

Review team (at least 3 members: academics and industry reps) can ask questions by email or ask an online meeting (IFA secretariat will organize the meeting)

## **Extended route**

Self-assessment report (SAR)					
Covers at least the contents in Section 2*.	Can include a single programme or group of programmes.				
Assessor review					
Documentation shared with assessors. Two day audit for a single programme.	Team composed of teachers, industry specialists and senior student(s).				
Desiries on the Assert					
Decision on the Award					
Based on self-assessment and audit reports.	Decision by IFA Accreditation Commission.				

# **Extended** route

HEI provides a SAR

EQAS reviewer focus on EQAS learning outcomes

Review team visits at the HEI

In collaboration with ASIIN

# COMPLIMENTARY DOCUMENTATION

#### 1 Formal Data



#### 2. The rationale of the programme

- 2.1 Needs of stakeholders (students, industry, professional associations)
- 2.2 Educational objectives (mission of educational institution, national educational policy, needs of stakeholders, relationship to food science and technology; see Annex I for the frame of reference for Food Science and Technology)
- 2.3 Programme outcomes (consistency with the objectives, consistency with general outcomes such as knowledge, competences and personal skills)



# Selfassessment report (SAR)

#### 4. Resources and Partnerships

- 4.1 Academic and support staff (quality, number, research and professional activities)
- 4.2 Facilities (labs related to food, access to scientific literature, pilot plants)
- 4.3 Partnership (industry links, international links)



#### 3. Educational Process

- 3.1 Overview of the curriculum
- 3.2 Delivery of the curriculum
- 3.3 Learning and assessment (methods of assessment of LO)
- 3.4 Alignment matrix for EQAS LO (see Annex V)



#### 5. Management System

 Quality assurance system (re-examining needs, objectives and outcomes, educational process, resources and partnerships and quality assurance; analysis of students' results (time to complete the programme, levels achieved), analysis of graduates' results (match between work place and education, time of employment, opinion on education received, opinion of employers))



#### 6. Supporting information about the study programme

- 6.1 Context
- 6.2 Performance
- 6.3 Quality & Standards Management
- 6.4 Employer Involvement
- 6.5 Course Design & Development

# EQAS-Food Learning outcomes... the building blocks of knowledge, skills and competences

Food Safety and Microbiology -Essential to produce safe foods; microbiology, toxicology and applied safety management belong to this group of outcomes. Food Chemistry and Analysis Analysis of foods, chemical
composition, physical properties
and sensory characteristics of
foods.

Food processing and engineering
- How to process foods with
optimized product quality and
hygiene, with knowledge of the
food product and of the processing
plant, with adequate water and
waste management.

### Quality management and food law

Quality management systems, principles of food legislation

Generic Competences -Communication abilities, ethics and personal skills

Table 2. Minimum Learning Outcomes for Food Chemistry and Analysis

(A) First Cycle	(B) Second Cycle	
Demonstrate understanding of the basic concepts of organic chemistry, physical chemistry and biochemistry related to food.  Demonstrate an understanding of the structure and function of major food components.  Describe the physical and chemical properties of foods in production and supply chains.	(A) + Demonstrate a comprehensive understanding of the structure, function and interactions of major and minor food components, vitamins, flavours, taste and colour.	
Describe the effects of at least two different food process operations on the physico-chemical properties of foods.	(A) + Demonstrate a critical understanding of the changes occurring during food process operations on the physico-chemical properties of foods.	
Demonstrate a practical understanding of health and safety in the laboratory.	(A) + Demonstrate the application of the principles of GLP, health and safety in the context of a food laboratory.	
Carry out an analysis of the proximate composition of foods and of basic sensory properties.	(A) + Undertake an extended analysis of the chemical, physical and sensory properties of foods, critically analyse and interpret the results.	
Describe the main constituents of foods and their role in nutrition and health.	Demonstrate an awareness of the relationship between food, nutrition and health.	

#### Annex VI Alignment Matrix of Programme Learning Outcomes

Corresponding EQAS LO	Programme learning outcome	Module developing LO	Type of assessment (oral presentation, report, written exam etc.)	Teaching and Learning Activities (lecture, project etc.)	Extent of alignment with EQAS LO
LO1		Module A			
		Module B			
LO2		Module A			
		Module B			

## **EQAS** report

Standard/Extended route

https://www.iseki-

food.net/accredidation/Accredited\_degree\_programmes/kaunas\_FSS\_Msc

Sandwich accreditation with ASIIN in Germany

https://www.iseki-

food.net/accredidation/Accredited\_degree\_programmes/Weihenstephan\_Bachelor

Leaflet

https://www.iseki-food.net/sites/iseki-food.net/files/leaflet-egas\_2016-06.pdf

# EQAS resources

Video

https://www.youtube.com/watch?v=GgxHJNkyrko

EQAS Food Award Procedures, Criteria and Standards. https://www.iseki-food.net/sites/iseki-food.net/files/download/96/framework\_doc\_edit\_rc\_16.o1.18.pdf

## Thank you!

